

Privacy Policy

At Miami Vending Treatz Ltd, your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your personal information when you visit our website or use our services. By using our site, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

We collect different types of information to provide and improve our services to you:

- **Personal Information:** When you register, place an order, or interact with our website, we may collect personal details such as your name, email address, phone number, and payment information.
- **Usage Data:** We collect information on how you access and use our website, such as your IP address, browser type, pages viewed, and device information.
- **Cookies and Tracking Technologies:** We use cookies and similar technologies to enhance your browsing experience. Cookies help us analyze website traffic and improve functionality. You can manage cookie preferences through your browser settings.

2. How We Use Your Information

We may use the information we collect for the following purposes:

- To provide and maintain our services
- To process transactions and fulfill orders
- To communicate with you, including sending updates, promotional materials, and customer service messages
- To improve our website, products, and services
- To monitor usage and analyze website performance

3. Data Sharing and Disclosure

We do not sell or rent your personal information to third parties. However, we may share your information in the following cases:

- **Service Providers:** We may share information with third-party service providers who assist us in operating our website and services (e.g., payment processors, shipping partners).
- **Legal Compliance:** If required by law or to protect our rights, we may disclose your information to comply with legal obligations or respond to legal processes (e.g., subpoenas, court orders).

4. Data Security

We take reasonable precautions to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure. While we strive to protect your information, we cannot guarantee its absolute security.

Data breach

In the event we become aware that the security of the Website and Services has been compromised or Users' Personal Information has been disclosed to unrelated third parties as a result of external activity, including, but not limited to, security attacks or fraud, we reserve the right to take reasonably appropriate measures, including, but not limited to, investigation and reporting, as well as notification to and cooperation with law enforcement authorities. In the event of a data breach, we will make reasonable efforts to notify affected individuals if we believe that there is a reasonable risk of harm to the User as a result of the breach or if notice is otherwise required by law. When we do, we will send you an email.

5. Your Rights and Choices

- **Access and Correction:** You have the right to access, update, or correct your personal information.
- **Opt-Out:** You can opt-out of receiving promotional emails by clicking the "unsubscribe" link in the emails or contacting us directly.
- **Cookies:** You can manage or disable cookies through your browser settings.

6. Third-Party Links

Our website may contain links to other websites that are not operated by us. We are not responsible for the privacy practices or content of those sites. We

encourage you to review their privacy policies before providing any personal information.

7. Children's Privacy

Our services are not intended for children under the age of 13, and we do not knowingly collect personal information from children. If we discover that we have collected personal information from a child under 13, we will take steps to delete that information.

8. Disclosure of information

Depending on the requested Services or as necessary to complete any transaction or provide any Service you have requested, we may share your information with our trusted subsidiaries and joint venture partners, affiliates, contracted companies, and service providers (collectively, "Service Providers") we rely upon to assist in the operation of the Website and Services available to you and whose privacy policies are consistent with ours or who agree to abide by our policies with respect to Personal Information. We will not share any personally identifiable information with third parties and will not share any information with unaffiliated third parties.

Service Providers are not authorised to use or disclose your information except as necessary to perform services on our behalf or comply with legal requirements. Service Providers are given the information they need only in order to perform their designated functions, and we do not authorise them to use or disclose any of the provided information for their own marketing or other purposes.

We may also disclose any Personal Information we collect, use or receive if required or permitted by law, such as to comply with a subpoena or similar legal process, and when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request.

10. Privacy of children

We do not knowingly collect any Personal Information from children under the age of 18. If you are under the age of 18, please do not submit any Personal Information through the Website and Services. If you have reason to believe that a child under the age of 18 has provided Personal Information to us

through the Website and Services, please contact us to request that we delete that child's Personal Information from our Services.

We encourage parents and legal guardians to monitor their children's Internet usage and to help enforce this Policy by instructing their children never to provide Personal Information through the Website and Services without their permission. We also ask that all parents and legal guardians overseeing the care of children take the necessary precautions to ensure that their children are instructed to never give out Personal Information when online without their permission.

11. Use and processing of collected information

We act as a data controller and a data processor in terms of the GDPR when handling Personal Information, unless we have entered into a data processing agreement with you in which case you would be the data controller and we would be the data processor.

Our role may also differ depending on the specific situation involving Personal Information. We act in the capacity of a data controller when we ask you to submit your Personal Information that is necessary to ensure your access and use of the Website and Services. In such instances, we are a data controller because we determine the purposes and means of the processing of Personal Information and we comply with data controllers' obligations set forth in the GDPR.

We act in the capacity of a data processor in situations when you submit Personal Information through the Website and Services. We do not own, control, or make decisions about the submitted Personal Information, and such Personal Information is processed only in accordance with your instructions. In such instances, the User providing Personal Information acts as a data controller in terms of the GDPR.

In order to make the Website and Services available to you, or to meet a legal obligation, we may need to collect and use certain Personal Information. If you do not provide the information that we request, we may not be able to provide you with the requested products or services. Any of the information we collect from you may be used for the following purposes:

- Create and manage user accounts
- Fulfil and manage orders

- Deliver products or services
- Improve products and services
- Send administrative information
- Send marketing and promotional communications
- Send product and service updates
- Respond to inquiries and offer support
- Request user feedback
- Improve user experience
- Post customer testimonials
- Deliver targeted advertising
- Enforce terms and conditions and policies
- Protect from abuse and malicious users
- Respond to legal requests and prevent harm
- Run and operate the Website and Services

Processing your Personal Information depends on how you interact with the Website and Services, where you are located in the world and if one of the following applies: (i) you have given your consent for one or more specific purposes; this, however, does not apply, whenever the processing of Personal Information is subject to California Consumer Privacy Act or European data protection law; (ii) provision of information is necessary for the performance of an agreement with you and/or for any pre-contractual obligations thereof; (iii) processing is necessary for compliance with a legal obligation to which you are subject; (iv) processing is related to a task that is carried out in the public interest or in the exercise of official authority vested in us; (v) processing is necessary for the purposes of the legitimate interests pursued by us or by a third party.

We rely on the following legal bases as defined in the GDPR upon which we collect and process your Personal Information:

- User’s consent

Note that under some legislations we may be allowed to process information until you object to such processing by opting out, without having to rely on consent or any other of the legal bases above. In any case, we will be happy to clarify the specific legal basis that applies to the processing, and in particular whether the provision of Personal Information is a statutory or contractual requirement, or a requirement necessary to enter into a contract.

12. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on this page. Please review this policy periodically for any updates.

13. Acceptance of this policy

You acknowledge that you have read this Policy and agree to all its terms and conditions. By accessing and using the Website and Services and submitting your information you agree to be bound by this Policy. If you do not agree to abide by the terms of this Policy, you are not authorised to access or use the Website and Services.

14. Contact Us

If you have any questions or concerns about our Privacy Policy, please contact us at:

info@miamivendingtreatz.com

We will attempt to resolve complaints and disputes and make every reasonable effort to honour your wish to exercise your rights as quickly as possible and in any event, within the timescales provided by applicable data protection laws.